



STAY CONNECTED BEFORE, DURING AND AFTER AN EMERGENCY

The best way to stay informed during and after a disaster is to find out how local authorities will communicate information before the emergency occurs. The City of Long Beach will use the following resources to share information with our community:

Long Beach Specific News:

- Long Beach Specific News on the Radio:



KKJZ 88.1 FM

- Long Beach Specific News on Television:



Charter Channel 3 or Vios Channel 21

- Greater Los Angeles News and Weather on the Radio:



- Greater Los Angeles News and Weather on Television:



- **Weather Information on the Internet:**



<http://www.weather.gov/>



<http://www.weather.com/>

Know the difference between weather alerts such as watches and warnings.

A “WATCH” IS:

A forecast issued well in advance of a severe weather event to alert the public of the possibility of a particular hazard, such as tornadoes, severe thunderstorms, flash and river floods, winter storms, or heavy snows.

A “WARNING” IS:

A forecast issued when severe weather has developed, is already occurring and reported, or is detected on radar. Warnings state a particular hazard or imminent danger, such as tornadoes, severe thunderstorms, flash and river floods, winter storms, heavy snows, etc.

General City Information on the Internet:

- **Long Beach Specific News**

Long Beach Website:

<http://www.longbeach.gov>

Long Beach on Facebook:

<https://www.facebook.com/CityofLongBeachCA>

Be Prepared and Stay Connected:

Register for the following notification programs and get information directly from local authorities.

- **E-Notify**

Sign up for E-Notify, the City's free email subscription service. Simply enter your email address and you can have information sent directly to your email as the City publishes it.

Go to: <http://www.longbeach.gov/enotify/default.asp>



Subscribe to Receive Email
Updates and Information

- **Reverse 911**

The Reverse 9-1-1 system will automatically call listed and unlisted telephone numbers within the affected area and deliver a recorded message. If phone lines are busy, the system will attempt to redial those numbers to make contact. If an answering machine picks up the call, the emergency message will be left on the machine.



Reverse 9-1-1 allows you to receive emergency notifications that affect your home very quickly. You don't have to purchase any new equipment and you'll only be notified of emergencies that affect the area your home or business is located. You must register your cell phones this service on the city of Long Beach website. <http://www.longbeach.gov/R911/>

- **Nixle**

The Long Beach Police Department now has a new way of communicating important, time-sensitive information to the community via live text* and/or email alerts. Depending on the settings the user selects, these alerts can include everything from road closures and traffic issues to critical alerts such as missing persons, or a dangerous suspect who may be fleeing police in your neighborhood. When a Nixle notification is sent to subscribers, they typically receive the information within minutes. Go to www.nixle.com and follow the instructions provided.



- **Specific Needs Awareness Planning or "SNAP"**

The SNAP registry is an Internet-based system that allows residents to provide information; this will be kept confidential, to public safety officials about their access or functional needs. SNAP does not guarantee priority response to registrants; it assists emergency response officials in planning and responding to the requirements of people with access and functional needs during a disaster by integrating database and mapping technology together. Go to snap.lacounty.gov and click on "Register Now."



- **Vial of L.I.F.E.**

The Vial of L.I.F.E. is a nation-wide effort to put medical and prescription information into the hands of first responders. L.I.F.E. stands for Life Saving Information in Emergencies. The program is simple. Residents fill out a medical information form and place it inside a pill vial, place the pill vial in the top shelf of the refrigerator and put a magnet on the outside of the refrigerator to let paramedics know the information is inside the refrigerator.



Bookmark Important Internet or Mobile Sites:

Include these sites in your Emergency Information Document to ensure that you can quickly access them from any computer or smart phone.

- Centers for Disease Control and Prevention
www.cdc.gov/
- American Red Cross
www.redcross.org/mobile
- FEMA
www.FEMA.gov
- National Weather Service
www.weather.gov
- American Red Cross Safe and Well
www.redcross.org/safeandwell

For additional information on emergency preparedness, please visit any of the following on-line resources:

City of Long Beach:

- Disaster Preparedness and Emergency Communications Department
<http://admin.longbeach.gov/disasterpreparedness/>
- Fire Department
http://www.longbeach.gov/fire/emergency_prep/default.asp
- Police Department
<http://www.longbeach.gov/police/default.asp>
- Health and Human Services
<http://www.longbeach.gov/civica/filebank/blobdload.asp?BlobID=9067>

County Agency:

- Los Angeles County Office of Emergency Management
<http://www.lacoa.org/>

State Agency:

- The Governor's Office of Emergency Services
<http://www.oes.ca.gov/>

Federal Agency:

- Federal Emergency Management Agency
<http://www.fema.gov/>
- Department of Homeland Security
<http://www.dhs.gov/index.shtm>
- U.S. Geological Survey – Specific earthquake information and maps.
<http://www.usgs.gov/>
- Center for Disease Control and Prevention
<http://www.cdc.gov/> or <http://www.bt.cdc.gov/planning/index.asp>

For additional information on emergency preparedness, please visit any of the following on-line resources:

- U.S. Geological Survey – Specific earthquake information and maps.
<http://www.usgs.gov/>
- Center for Disease Control and Prevention
<http://www.cdc.gov/> or <http://www.bt.cdc.gov/planning/index.asp>
- Greater Long Beach Chapter
<http://www.redcrosslb.org/>

City of Long Beach Emergency Phone Numbers:

Emergencies: Dial 911

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|------------------------|--------------|
| • Gas Department: | 562.570.2140 |
| • Water and Sewer: | 562.570.2390 |
| • Public Works: | 562.570.2700 |
| • Police Non-Emergency | 562.435.6711 |
| • Fire Non-Emergency | 562.570.9400 |

Social Media:

You can also sign up for any of the City of Long Beach social media accounts and receive updates on the City's disaster responses, as well as information to assist you.

www.facebook.com/CityofLongBeachCA

<https://twitter.com/LongBeachCity>

www.youtube.com/user/LongBeachCityCA

